

IRS ANNOUNCES MARCH PROBLEM SOLVING DAYS

WASHINGTON -- The Internal Revenue Service today announced the locations of its March Problem Solving Days. At 33 locations across the country, individuals with long-standing tax problems will have the opportunity to meet face to face with IRS employees who will work to find solutions. Taxpayers can find the location nearest them by accessing the IRS homepage on the World Wide Web -- *www.irs.ustreas.gov* -- or calling the IRS toll-free at 1-800-829-1040.

“Problem Solving Days are excellent opportunities for those people who just haven’t been able to get their problems solved over the phone or by mail,” said Internal Revenue Service Commissioner Charles O. Rossotti. “This has been an extremely successful effort by the IRS to provide better customer service and help people to meet their tax obligations.”

The IRS began hosting monthly Problem Solving Days in November. Since then, more than 20,000 taxpayers have met with IRS representatives and nearly 75 percent of the problems have been resolved. In addition, many taxpayers who called to set up an appointment for Problem Solving Day had their problems resolved over the phone, and never had to come in person.

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Taxpayers don't have to wait until Problem Solving Day to resolve their tax problems, the IRS said. They can call the IRS toll-free line -- 1-800-829-1040 -- anytime to ask that their problem be referred to the Taxpayer Advocate. The Taxpayer Advocate is the primary champion for taxpayers with problems that cannot be resolved through ordinary channels.

A list of Problem Solving Day locations and dates is attached.

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March Problem Solving Days

<u>State/City</u>	<u>Telephone #</u>	<u>Date</u>	<u>Hours</u>
Alabama Mobile	(334) 441-5835	03/12/98	8 a.m. - 7 p.m.
Arizona Tucson	(520) 670-4675	03/19/98	12 p.m. - 8 p.m.
California Long Beach	(714) 360-2178	03/24/98	8 a.m. - 7 p.m.
California Los Angeles	(213) 894-8852	03/18/98	9 a.m. - 8 p.m.
California Sacramento	(510) 637-4359	03/21/98	9 a.m. - 3 p.m.
California Salinas	(408) 771-1240	03/18/98	8 a.m. - 8 p.m.
Florida Fort Myers	(954) 423-7684	03/21/98	9 a.m. - 3 p.m.
Florida Tallahassee	(904) 232-1542	03/26/98	2 p.m. - 7 p.m.
Georgia Savannah	(404) 331-3485	03/11/98	10 a.m. - 6 p.m.
Illinois Peoria	(312) 886-0550	03/10/98	1 p.m. - 8 p.m.
Indiana Columbus	(317) 226-5081	03/21/98	8 a.m. - 2 p.m.
Massachusetts Worcester	(617) 565-1550	03/14/98	9 a.m. - 5 p.m.

March Problem Solving Days Continued

<u>State/City</u>	<u>Telephone #</u>	<u>Date</u>	<u>Hours</u>
Maryland Hagerstown	(301) 790-4018	03/11/98	12 p.m. - 8 p.m.
Michigan Detroit	(313) 628-3670	03/21/98	9 a.m. - 5 p.m.
Missouri Jefferson City	(573) 893-6054	03/18/98	12 p.m. - 8 p.m.
Nebraska Lincoln	(402) 221-4014	03/10/98	11 a.m. - 7 p.m.
New Jersey Paramus	(973) 645-3886	03/21/98	9 a.m. - 1 p.m.
New York Brooklyn	(718) 488-3601	03/19/98	12 p.m. - 7 p.m.
New York Manhattan	(212) 436-1013	03/19/98	12 p.m. - 7 p.m.
New York Syracuse	(716) 551-4574	03/19/98	12 p.m. - 7 p.m.
North Carolina Winston-Salem	(336) 378-2334	03/19/98	10 a.m. - 7 p.m.
Ohio Akron	(513) 684-3094	03/21/98	9 a.m. - 5 p.m.
Oklahoma Lawton	(405) 297-4745	03/12/98	12 p.m. - 7 p.m.
Oregon Eugene	(206) 220-6037	03/11/98	9 a.m. - 6:30 p.m.

March Problem Solving Days Continued

<u>State/City</u>	<u>Telephone #</u>	<u>Date</u>	<u>Hours</u>
Pennsylvania Wilkes-Barre	(215) 574-9900	03/14/98	9 a.m. - 5 p.m.
Rhode Island Providence	(401) 528-4317	03/21/98	9 a.m. - 1 p.m.
South Dakota Rapid City	(612) 290-3061	03/11/98	12 p.m. - 8 p.m.
Tennessee Chattanooga	(615) 736-5423	03/19/98	12 p.m. - 7 p.m.
Texas Houston	(713) 209-3660	03/28/98	9 a.m. - 3 p.m.
Texas Midland	(214) 767-1289	03/19/98	3 p.m. - 8 p.m.
Texas Waco	(512) 499-5875	03/21/98	9 a.m. - 3 p.m.
Virginia Roanoke	(804) 771-2292	03/26/98	3 p.m. - 8 p.m.
Wyoming Cheyenne	(307) 772-2863	03/24/98	8 a.m. - 6 p.m.

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